TRUSTED COMPANY. POWERFUL SOFTWARE. LEGENDARY SERVICE.

Vertical and Horizonal Assets in One Easy-to-Use Platform

Public Works Suite for Enterprise Asset Management

All the Asset Management You Need — All in One Software Platform.

From signs and sidewalks to fleet, parks, and facilities—your municipality has thousands of assets to manage. Each must be budgeted, tracked, inspected and maintained to keep your community looking and functioning at its best. With countless tasks—and limited resources to do it all—your management workload can quickly grow out of control.

Powerful, smart, real-time software that can manage your entire asset landscape is the simplest and best way to optimize your resources and stay one step ahead. With MaintStar's Public Works Suite, your staff can strategically manage all your assets, budgets, and costs through data-driven insights. And they can **do it all in one unified, modular platform purpose-built for government asset management. Ideal for both horizontal assets** (e.g., waterline, streets) **and vertical assets** (e.g., buildings, water hydrants), it consolidates critical data to help decision-makers maintain and replace assets, view works in progress, track work orders and expenditures (including parts and labor), and streamline budget planning. With **GIS capabilities baked in**, all data is updated in real-time and easily managed from dashboards—making it one of the simplest software platforms you'll ever use. **If you own it, we can track it.**

- ✓ **Comprehensive Public Works Maintenance**
- ✓ **Fleet & Facilities Management**
- ✓ **End-to-End Asset Lifecycle Management**
- ✓ **Agentic AI for Web-Based Customer Service Efficiency**
- ✓ **Streamlined Work Planning & Budgeting**
- ✓ **Complete Project Management**
- ✓ **Mobile Field Access and AI Assistance**
- ✓ **User-Friendly Public Portal with Available AI Agent**
- ✓ **Configurable Dashboards & Reports**

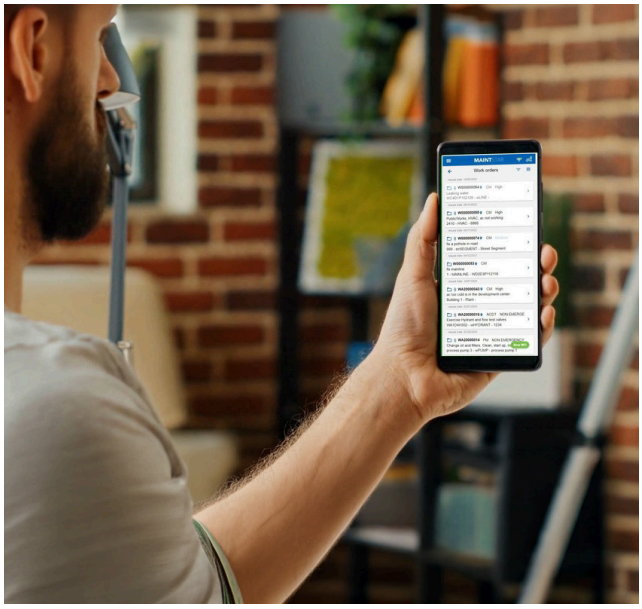
Powerful Asset Management. Better Service Request Delivery. Provable ROI.

MaintStar Public Works Suite provides significantly better returns on your investment. Built by a team that includes a former county IT director, and constantly innovated based on customer suggestions, our software has everything you need and nothing you don't.

Build out your system as your needs change and grow with modular components for:

- Streets & Transportation
- Facilities
- Fleet
- Parks & Landscapes
- Sanitation & Wastewater
- Storm Water
- Water

- Deliver **faster, more complete service request fulfillment** and increase community satisfaction, improving public confidence in government.
- Enjoy a **truly seamless user experience** and secure smooth updates, courtesy of modules that are all intuitively designed by the same MaintStar engineers to be **easy-to-use and completely integrated** – no bolted- on third-party software here!
- **Build out your entire public works budget**, plan spending, and track actual spends – powerful, proprietary, and unique to the market.
- Future-proof your investment with **unlimited users** and a platform that is modular and scalable; meeting your needs today, with room to grow tomorrow.
- **Take the office with you** – perform inspections, upload photos, and more from the field.
- Allow our **innovative, generative and agentic AI customer service rep, RAI**, to handle more public requests for information and service to free staff time for high-value projects.
- Track progress on projects and requests with **configurable dashboard reporting of key performance indicators (KPIs)**.
- **View GIS data, aerial imagery, asset location information and online web maps** with ease - while only maintaining one database and without an additional ESRI license!
- Keep information secure and save money with solutions that **don't require any costly third-party agreements or integrations**.
- **Ramp up fast and widen adoption** with a unified software platform that applies similar processes and functionalities across all solutions; link your MaintStar Community Development Suite and CivicPoint CRM for a continuous platform of service.



Engineered by MaintStar. Customized by You.

It's easy to customize our Public Works Suite to meet your agency's specific needs.

- **Build data fields to fit your data**, such as field names, data properties, screen locations and layouts.
- **Easily create custom checklists and tasks** based on your agency requirements.
- Whether in the office or the field, users **create customized notifications** they'll never miss.
- **Customize KPI dashboards** built for user roles and needs.
- Effortlessly **set up full or split screens and specific customer user views** (e.g., list view, Outlook style view).
- **Build menus, screen layouts, appearance, colors and entry requirements** in the custom workspace.

Master Your Mobile Efficiency

Help your field staff make the most of every moment. With MaintStar Public Work Suite's full-featured GIS-enabled mobile platform, field personnel can access the software on their mobile devices and be connected in real-time (through a cellular data connection) or offline mode. With the platform technology at their fingertips, they can easily manage their inspections, access work orders and documents in the field, and work more efficiently.

Work now, sync later.

Using MaintStar's mobile work order module offline in areas with marginal data service, then sync back at the office.

Do it all, from anywhere!

Our mobile work order module carries full asset management functions, precision GIS-powered asset mapping, and a selection of work orders. Perform inspections, upload photos, and more from the field.

Stay connected.

With features that enable office and field personnel to view work order updates simultaneously and in real time. Plus, comprehensive notifications that keep staff in constant communication.

Turbo-Charge Your Asset Management with Our Module Extensions

In today's rapidly evolving "do more with less" municipal environments, the public sector needs powerful and reliable technology solutions, but many asset management systems only track work orders. You need more than that, so our Public Works Suite goes much further. **Add one or more Module Extensions to extend your efficiency even further:**

1. **Planning & Budgeting Extension**
to create your entire public works budget, plan spending and track actual spends – powerful, proprietary, and unique to the market.

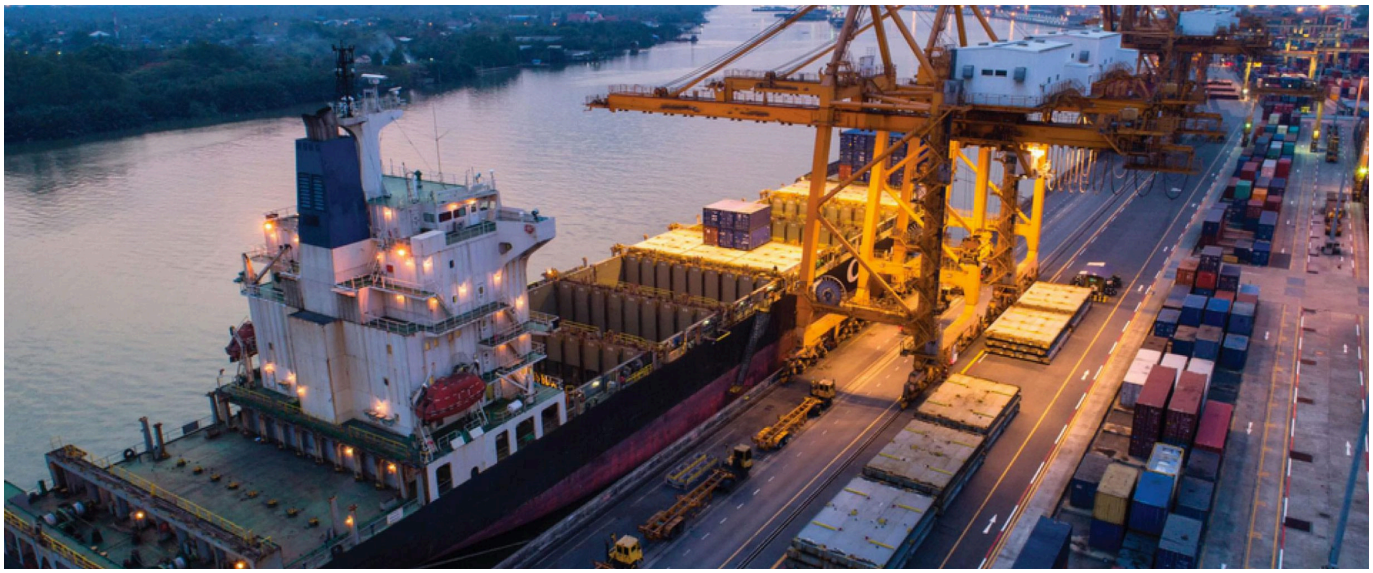
2. **KPI Dashboard Extension**
to superpower the standard dashboard with a highly specialized and personally configured dashboard showing progress toward goals tied to key performance indicators.

3. **Work Planning Extension**
to review and evaluate all management units to determine resource allocation across all modules, compare activity-based work plans with actual productivity, determine resource requirements and shortfalls, and calculate average daily productivity.

4. **Inventory, Purchasing, & Invoicing Extension**
to maintain an accurate, detailed overview of assets, create requisition and purchase orders, and bill residents and businesses for work done on their property.

5. **Asset & Deficiency Field Collector Extension**
to record assets and deficiencies directly into the system with attached GIS-tagged images and locations from the field, and to create work orders and reports from mobile devices.

6. **Asset Lifecyle & Capital Planning Extension**
to project life expectancy and costs for all assets in all modules, track and rate criticality of street and transportation assts with AI- generated criticality scores, and customize optional KPI dashboards.



Backed by Legendary MaintStar Customer Service

As software companies are increasingly purchased by private equity investors and huge conglomerates, MaintStar continues to embrace a different path. Founder-owned and operated since 1984, we remain committed to product investment and innovation supported by high-quality, personal, and responsive customer service. MaintStar is proud to have a **customer support rating of 5.0/5** on Capterra.com and a **customer satisfaction rating of at least 4.8/5** on multiple customer rating sites, as of May 2026. However, even without those numbers, our **97% customer renewal rate** speaks for itself. MaintStar doesn't answer to Wall Street or private investors – we answer to our customers, every day.

MaintStar provides **direct product support from start to finish**. Your solutions are implemented and supported by the same project managers who design the systems for faster, smoother deployment and updates. Plus, our U.S.-based customer support team is deeply knowledgeable about our products – no more getting passed around from one person to another.

Additionally, our customer service goes beyond service – **our customers are our partners**. At MaintStar, we genuinely believe in customer-driven solutions. Features like our intelligent dashboard and mobile work order module were directly created or enhanced based on feedback from customers. And because we're a more compact- sized company, we don't take years to implement feature requests!

That's the MaintStar difference.

MaintStar, a Trusted Company for Decades

With **more than 40 years of proven experience and results,** MaintStar's award-winning solutions and customer support enables cities and counties to strategically and cost-efficiently maintain their communities. By using our data-driven management software, it's simpler than ever to manage assets, planning, and permitting processes with powerful, secure technology that optimizes your resources and streamlines your services. **Founder-owned and – operated** and **backed by our legendary customer service**, MaintStar takes pride in consistently investing in product innovations that directly answer the needs of our customers.

Ready to learn more about how you can benefit from a MainStar partnership? Reach out today!

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